



Complaint Cell

If you are dissatisfied with any of our services or products, please raise a complaint here.

You may also call us!

For Local and Overseas Callers Dial @ **+88 02 9515628**
PABX: +88 02 9558375, 9577913, 9578385 (Ext. 117,151)
Telefax @ +88 02 9571314

Email Address: **sbcc@standardbankbd.com**

However, you can mail us at the following addresses.

**VP & Head of Central Customer Services & Complaint
Management Cell Standard Bank Limited,
Head Office
Islam Chamber (6th Floor)
125/A Motijheel C/A, Dhaka-
1000**

For further assistance, please contact with the following persons during working hours of 10:00am to 06:00pm on Sunday to Thursday.

Name	Designation	Telephone No	Mobile No	Email
Mominul Abedin	VP	+88 02 9515628, 9558375 (Ext.117)	01999055545	sbcc@standardbankbd.com
Mr. Mohammed Raffat Khalid	SEO	+88 02 9515628, 9558375 (Ext.151)	01912044766	cc@standardbankbd.com